i-VERSA Inc Business Profile

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Report Prepared

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i-VERSA Inc and i-VERSA Pvt LTD

i-VERSA Inc, headquartered in Houston, TX and has presence in multiple locations across the United States. i-VERSA Pvt LTD, a registered sister corporation in India boasts our ultra-modern Global Delivery Center.

With over 50 employees, i-VERSA provides superior services with focused industry and subject matter expertise. Leveraging unparalleled experience and customer centric delivery model, we work with our customers helping them save thousands of dollars with our state of the art & process driven solutions.

i-VERSA defines clear objectives, delivers quality work and meets deadlines.

As experts in IT Solution Development and Maintenance, i-VERSA Inc and i-VERSA Pvt LTD can help in every stage of IT solution development. Unlike any other IT firm, at i-VERSA Inc and i-VERSA Pvt LTD, we offer pro-bono IT assessment, GAP Analysis and the Proof of Concept; all our solutions are scalable and efficient meeting your needs. Customers work closely with our experienced IT Architects to produce customer desired results. We realize the importance of communication in Project Management & Execution, especially when you can only hear our development team and not see them in action in person, our communication plan is very customer centric and role driven. It is our guarantee that you will never miss an update / a mile stone in the development thanks to our weekly (with some customers daily) status meetings and access to our stage servers where you can see and track the progress first hand. Our extensive skills encompass all aspects of implementation and operation, including Business Requirements Definition, Development of Functional Specifications for client approval, System Design, and overseeing Development Teams and there by tailoring Software solutions to fit specific customer needs. Typically, we are on-site at the customer's locations (after initial briefings) to handle client contact, provide functional and technical training & support, and propose a solution resolving any and all issues that arise when the client initiates software usage in a live setting.

i-VERSA Inc and i-VERSA Pvt LTD is customer centric and process driven organization. Our associates are well versed in all aspects of IT management including multiple projects management. We pride ourselves on our proven track record for effectively administering multiple implementations. This is due to effectively directing team members in the development of software modifications to ensure that all business requirements are met within budget restraints and time schedules. In addition, i-VERSA Inc and i-VERSA Pvt LTD has experience in providing on-site consulting and execute agile methodology on need basis for the successful implementation. All our solutions come with a 60 days warranty to fix any issues even if found post UAT.

In order to meet the individual needs of clients, i-VERSA Inc and i-VERSA Pvt LTD maintains a wide range of qualifications. Although our organization's primary focus is Application Development and Maintenance, we excel in,

> *Infrastructure Management solutions*
> *Application Maintenance and Updates*
> *In Bound and Out Bound Call Center Set up and Maintenance*
> *Application Reengineering*
> *Product Development, Marketing and Acquisitions*
> *Business Intelligence*
> *Migration strategies and re-engineered solutions*
> *Onsite Engagements*
> *Technical underwriting / Documentation and etc*

Our Vision & Mission

Deliver unparalleled services to match if not exceed our clients' expectations by continuously learning and adapting to new and better technology processes.

Why Choose i-VERSA

Our extensive knowledge base entails third-party systems interfacing with the applications we develop and support. At i-VERSA, we are continually expanding upon our knowledge and services to assist our clientele & successfully implement software solutions in multiple verticals including Auto, Finance, Retail, Management and Healthcare.

Customer Testimonials

Paul Berney, Sr. VP Marketing Sales, e-HealthCare Systems Inc

your team has done an outstanding job and in record time on the Avatar project. The entire team at E-Healthcare Systems is ecstatic about the ability to do so much with it at our pace with customized inputs.

The communications back and forth has been first rate and we welcome the opportunity to work with you on future projects.

Tony Bradman, AVP Marketing, Chacoan Group LLC

We extend our sincere thanks to i-VERSA and their team for their invaluable efforts on the OMT, online management tool that was developed and deployed recently. Flexibility in accommodating various change requests filed by our process team through out the project phases while still meeting the agreed deadline deserves a special mention. We recommend them to anyone with IT needs.

Our Employees and Facilities

We are very proud to have reached our current level and we have our dedicated employees to thank for that. We understand that it is not easy to work in highly demanding shift with out proper motivation and interest. We constantly strive to provide our employees with a healthy and enjoyable working environment.

We are willing to go to extreme lengths to help our employees cope with the stress. Our thought provoking ideas/schemes implemented, the year 2009 brought us extreme delight as we saw an over 200% improvement in up to 82% of all our employees performance and satisfaction making the fiscal year one of our best terms.

> Family Dinners & Group Day out on monthly basis
> Day Care Centers with in our premises
> Health Check Workgroups
> Economical and Financial Work Shops
> End User Interaction Incentive Programs
> and etc

Our strong infrastructure is also one of the key elements to our success. Up-to-date systems and software enable us to deliver our services with optimal quality. i-VERSA facilities have 100% redundancy on data, voice and power to ensure a very minimal down time if any.

- Complete power-backup on premises with Auto Recovery Capabilities
- 3-tier security enforced on Stage Servers for IPR protection (Legal, Physical and Logical)
- Technologically advanced communication and collaboration options – Three way or more conferences, online meeting / collaboration tools - for prompt customer communication
- 2 MBPS Data Line, with multiple back-up ADSL connections and Robust network security
- High end testing lab servers will mimic client infrastructure setup
- 24x7x365 Operations Capability

To conclude, exceptional functional and technical expertise coupled with extensive industry knowledge & custom tailored solutions that we offer makes i-VERSA Inc and i-VERSA Pvt LTD the ideal choice for any business looking to outsource the IT Development & Implementation.

Try us and if you still walk away from us, we may pay your choice vendor you switch to